
Have You Heard the News?

January 22, 2004

Medium Agency Phase of IT Transformation Launched ***VITA working proactively with Medium and Large Agencies***

The Virginia Information Technologies Agency (VITA) hosted a workshop on January 14 for IT leaders and senior managers from medium and large agencies to launch the median phase of the 18-month transition. As of January 1, 2004, VITA has successfully transitioned 35 small agencies to VITA support and services.

The workshop provided highlights of the transition process, outlined responsibilities, and addressed the primary areas agency management and new VITA Service Level Directors (SLDs) need to undertake jointly to ensure a smooth, successful integration to VITA services and support.

The topics presented at the workshop included financial and procurement issues; personnel and organizational changes; technical information for ensuring computing environments are supportable, secure, and legally compliant; transition documentation; and the role of the VITA Customer Care Center, VITA's single point of contact for assistance, information, and services.

Building on the lessons learned from the small agency transition, a project team has been formed comprised of experienced members from the small agency transition project and from VITA management and staff, including designated SLDs.

A makeup session was held on January 21 for those unable to come to the workshop, so that every possible opportunity was provided to receive this information.

For additional information on the workshop, visit
http://www.vita.virginia.gov/meetings/medacymtng/medacy_ques.cfm.

The creation of VITA by the 2003 General Assembly is intended to yield significant savings for the Commonwealth, increased efficiencies, and service improvements to the state's technology infrastructure.

To view this and other VITA Bulletins, visit:
<http://www.vita.virginia.gov/news/vitaBulletins/vitaBulletins.cfm>.

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